

HOUSE RULES & INFO for 56a Great Barrier Road

FOR ANY PROPERTY ISSUES YOU CANT RESOLVE PLEASE CALL OUR PROPERTY MANAGER LENKA 021 2956751 or 09 3727250

All tenants & visitors must adhere to the following information:

In Emergencies call 111 for Ambulance or Fire or Police.

Enjoy your time here, it's a holiday home built for good respectful times! If you're going to make noise do it during the daytime only. Strictly no noise or loud music outside after 11pm. If noise control is called fines will be imposed and neighbours will and do call.

Report all damages, problems, breakages, stains, etc ALWYAYS for an amicable fair resolution. Not identified damage(s) will cost you more and rightly be charged to the credit card held as security payment against damages. Pick up all broken glass as kids play outside all the time with no shoes on!

Conserve water, we are on rainwater collection off the roof and in summer we run out of water! Whilst we can and do pre order water truck deliveries it can take days to arrive, as the rest of Waiheke wants water all at the same time.

Tips to save water: Max 5 min showers once per day. Turn taps off when brushing your teeth. Rinse dishes in a plugged sink. "If it's brown flush it down, if it's yellow let mellow" ... Use the hot outside shower this helps saves our septic tank from being overloaded and smelling.

Smelly Septic Tank is awful and will occur only when the tank gets shock loaded/flooded, so don't use too much water from flushing, having too many visitors using toilets, excessive showering. Etc.

Blocked Septic: Don't flush tampons, condoms, facial wipes, baby wipes or anything... other than toilet paper down the toilet or it will get blocked and stink!

Conserve Energy: Be future smart use only the lights you need to, and turn them off when not in the room, don't use the under floor heating unless its winter and then warm to a max temp of 20.0 c.

The Spa: Lock the cover ALWAYS after use it's the law! The perfect temp is 35-37 degrees. Put one desert spoon of chlorine located in the laundry room cupboard after every use. Turn the jets off but make sure the **auto light is always on**. Rinse before and after the spa to ensure safe water for everyone. No soaps or foaming products or the spa water will go off. Our maintenance man changes the spa water every month. Top up with water new water as necessary.

The BBQ when in use has to be moved to the road end of the concrete balcony areas so smoke escapes freely. Clean the BBQ before you leave and then wipe the hotplates with oil to stop corrosion. If the BBQ is not clean it's because the last renters did not clean it! Don't use marinade on the BBQ. Marinade makes a big mess and causes excessive cleaning and gas blockage problems.

Moving furniture: don't move it! Don't drag it, damages will be charged to offenders.

Smoke outside only and take all your cigarette butts with you or put in the outside rubbish bin only.

Brush the pool table when you're done. The pool table is the actual super pool World championship table the finals were played on. It is a great table and kids need to be supervised or not allowed.

The Kayaks and life jackets need to be rinsed/hosed with water once you have finished using them for your stay. Their are 2 adult and 2 kids life jackets that are fully adjustable. The kayaks have a bung as well, if water is in the hull empty it out and then tighten the bung back up. Do not drag the Kayaks please carry them and don't leave them at the beach.

If you use the fireplaces please re set them. If the fire place is not set its because the last renters did not do it. Firewood is located under the outside concrete steps that lead to the garden. The outside fireplace is amazing for cooking on once the flames die down and embers are present, it only be used when wind is low. After use close the front cover to stop ash being blown on the house and balcony.

Rubbish collection is Wednesday early morning, please put both bins out on Tuesday night, or when you check out. If you have excessive rubbish and it is overflowing (cannot close the lid) you will need to take the rubbish to the rubbish dump in person, it is located next to the Supermarket in Ostend. Alternatively buy the official Waiheke red rubbish bags that can be purchased from Woolworth's supermarket in Ostend and put these next to the wheelie bins for collection. Also Kennedy Point car ferry car park area (on the left going down) has a free huge visitors rubbish bin you can use, no charges

apply but please recycle.

Cleaning and linen is included, however you are required to leave the house in a fair condition. If you have had a party you do need to clean up. If little ones have touched the windows please wipe them. If the house is left in a poor state you will be charged for extra cleaning at an hourly rate of \$30 plus GST. This will be paid upon check out directly to our manager or deducted from the credit card details given upon check in. Leave all linen on the beds and dirty towels on the floor of the bathrooms.

The grey windbreakers and privacy screens on both balconies are very expensive. Make sure they are not loose and slapping around. Preferably wind them totally up or totally down, and if down make sure they are clipped to the anchors with some average tension so they don't clatter in the wind.

Sleeping: The house sleeps 10 comfortably and has moveable mattresses to sleep another 2; the max number that can sleep here legally is 12 guests. More than this requires consent from the owner/mgr

Visitors: The tenants are liable for their visitor(s) misconduct and damages caused.

Parties: If you must party once during your stay then so be it but do it during the daytime! Daytime on Waiheke is magic and night time is for chilling out and sleeping. All gatherings of more than 22 people require the property Managers or Owners consent and will incur venue fee charges to cover the costs of septic tank pumping out and extra water delivery. Be upfront about parties or face having it ruined by one of our neighbours and noise control and legal action to recover costs.

Best Restaurants: Thymes Table, Mudbrick, Casita Miro, Cable Bay, Te Whau

Best Cafés: Island Thyme, or Wai Kitchen

Must do: Walk Onetangi Beach, Coastal walk from Sandy Bay to Little Oneroa for a Dragon wood fired organic pizza or pocket, or just kayak there from Enclosure Bay in only 15 mins. Swim at Enclosure Bay on High tide or snorkel the outer reef. The seven-course menu at Mudbrick. A meal at Island Thyme. Wine and Tapas at Casita Miro. Visit Stoney Batter gun placements and discover the safe under ground tunnel network (take a torch or rent one their)

Waiheke Tips: Relax, stay longer, visit a vineyard or 2... eat great food, entertain, have a spa, swim in the ocean, play pool and table tennis, go fishing, laugh hard and loud, love life as is just too short!

Ants: Ants are everywhere on Waiheke, we spray and use baits but renters leave food out on benches or tables or on the floor and they come in no matter what. Keep a clean house don't leave food out. Spray them or wipe them away. They are harmless.

Mosquitos: Evil bastards! Waiheke has heaps of these! So you have been given mosquito plug inn's per room including for all the living rooms, please turn them on in Summer from around 5pm and off in the morning when you wake up. If the liquid in the bottle has gone let Lenka know and it will be replaced with a full one, do not leave any turned on when they are empty as it's a fire risk!

Security: Waiheke is very safe, however opportunist crime does occur, so please be safe and lock the house when you are not there and stash your valuables in a secret spot or keep with you. You don't need to set the alarm.

HAVE AN AMAZING TIME AND THANKS FOR COMING WE AIM TO PROVIDE QUALITY!